

# TERMS & CONDITIONS

## Taunton Piano Lessons

*Last updated: January 2026*

These Terms & Conditions apply to all students and parents/guardians booking lessons with Taunton Piano Lessons.

By booking lessons, you agree to the terms below.

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## 1. Lessons & Booking

- Lessons are offered online or in person, subject to availability
  - Lessons are booked via a monthly payment plan or in blocks of four
  - A regular weekly lesson slot is reserved only once payment has been received
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## 2. Payments

- All lessons must be paid for in advance
  - Monthly plans are paid in equal monthly instalments
  - Block bookings must be paid before the first lesson of the block
  - Late or missed payments may result in suspension or loss of the lesson slot
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## 3. Cancellations & Rescheduling

Cancellations and rescheduling are governed by our **Cancellation Policy**, which forms part of these Terms & Conditions.

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## **4. Tutors**

- Lessons may be taught by the principal teacher or by associate tutors
- Tutors may change due to availability or unforeseen circumstances
- Where possible, a suitable alternative tutor will be offered

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## **5. Student Responsibilities**

Students are expected to:

- Attend lessons punctually
- Come prepared and ready to learn
- Communicate clearly regarding scheduling

Regular attendance is essential for progress.

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## **6. Teacher Cancellations**

If a tutor needs to cancel a lesson, a rescheduled lesson or credit will be offered.

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## **7. Safeguarding**

We are committed to safeguarding and promoting the welfare of students and follow appropriate safeguarding procedures at all times.

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## **8. Limitation of Liability**

While every effort is made to provide high-quality tuition, specific outcomes or exam results cannot be guaranteed.

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## **9. Changes to These Terms**

These Terms & Conditions may be updated from time to time. The most recent version will always apply.

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